

Quality Policy

At Baleen Filters, quality is integral to the success of our business and is a shared responsibility amongst our employees, contractors and subcontractors.

Quality Objectives

- Continual improvement in all aspects of design, manufacture, hire, installation and service;
- Fully support and train employees for the tasks they perform;
- Ensure that our suppliers deliver the same level of high quality products and services that we aim to provide to our customers;
- Ensure that specified work practice and standards of performance adhere to policies and procedures;
- Regularly review our quality management system through self-analysis, customer feedback and third party verification;
- Ensure compliance with state and international legislation, and other industry standards;
- Deliver quality processes to ensure ongoing customer satisfaction of all product hired or sold;
- Refine internal procedures to comply with the requirements of ISO9001, and to enhance the efficient operation of the business.

Baleen Filters will continue to satisfy the requirements of our customers and return value to our shareholders.

The Managing Director has empowered all staff to maintain the highest level of quality in order to achieve customer satisfaction within an ever increasing customer base.

Yuri R. Obst BE(Chem) BSc MAICD

Managing Director
Baleen Filters Pty Limited

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